



Stephen White

Group Executive, Group Operations



Joined the Executive Committee on 29 October 2025.

Skills, experience and expertise

Stephen White is Group Executive, Group Operations

Stephen is an internationally experienced Chief Operations Officer and Executive Director with more than 30 years' experience in financial services, information technology, customer experience and management consulting and a wealth of knowledge across transformation, operations, technology, customer service, financial crime, digitisation, procurement and cyber.

Most recently Chief Operations Officer, Santander UK, based in London, Stephen played a pivotal role in shaping operational strategy and transformational change across the organisation. Prior to this, Stephen served as interim Chief Executive Officer at Yorkshire Building Society and Chief Operating Officer at Yorkshire Building Society. He has also held senior Operations roles at Allied Irish Bank Group and National Australia Bank where he was based in Melbourne.

As Group Executive, Group Operations and member of ANZ's Executive Committee, Stephen is responsible for operations across ANZ which includes our Divisional Operations, Banking Services, the Group Capability Centre (GCC), Property, Procurement, Operations Strategy and Execution, and Transformation teams. Stephen's leadership is pivotal to deliver a consistent catalogue of services, streamline operations, create greater alignment, and support our divisions more effectively across ANZ.

Stephen holds a Bachelor of Commerce Honours Degree from the University of Edinburgh.

Key dates

2025	Appointed Group Executive, Group Operations
2022	Chief Operating Officer, Santander UK
2021	Interim Chief Executive Officer, Yorkshire Building Society
2016	Chief Operating Officer, Yorkshire Building Society
2014	Group Chief Operating Officer, Allied Irish Bank Group
2013	Executive General Manager, Customer Processing & Payments, National Australia Bank
2011	Executive General Manager, Chief Operating Officer, Business Banking, National Australia Bank