

2022

INVESTMENT SPEND & CAPITALISED SOFTWARE - OVERVIEW

MARCH 2022



DISCLAIMER & IMPORTANT NOTICE

The material in this presentation is general background information about ANZ's activities current as at the date of the presentation. It is information given in summary form and does not purport to be complete. It is not intended to be and should not be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

This presentation may contain forward-looking statements or opinions including statements regarding our intent, belief or current expectations with respect to ANZ's business operations, market conditions, results of operations and financial condition, capital adequacy, specific provisions and risk management practices. When used in this presentation, the words 'forecast', 'estimate', 'project', 'intend', 'anticipate', 'believe', 'expect', 'may', 'probability', 'risk', 'will', 'seek', 'would', 'could', 'should' and similar expressions, as they relate to ANZ and its management, are intended to identify forward-looking statements or opinions. Those statements: are usually predictive in character; or may be affected by inaccurate assumptions or unknown risks and uncertainties; or may differ materially from results ultimately achieved. As such, these statements should not be relied upon when making investment decisions. These statements only speak as at the date of publication and no representation is made as to their correctness on or after this date. Forward-looking statements constitute "forward-looking statements" for the purposes of the United States Private Securities Litigation Reform Act of 1995. ANZ does not undertake any obligation to publicly release the result of any revisions to these forward-looking statements to reflect events or circumstances after the date hereof to reflect the occurrence of unanticipated events.

INVESTMENT SPEND CATEGORISATION

Investment Category	Definition
Regulatory, Compliance & Risk	Investments made to ensure ANZ is compliant with laws, regulations, relevant industry codes and practices and to ensure ANZ continues to operate within its desired risk appetite.
Asset Lifecycle Management	Investments made to ensure ANZ is able to continue to operate its property and technology environments (including hardware and software) safely and reliably.
Productivity & Simplification	Investments made to reduce complexity in systems, processes, products and/or improve our people's ability to work efficiently and effectively.
Growth	Investments made to expand (or maintain) market share, revenue, profit or other business performance metrics.

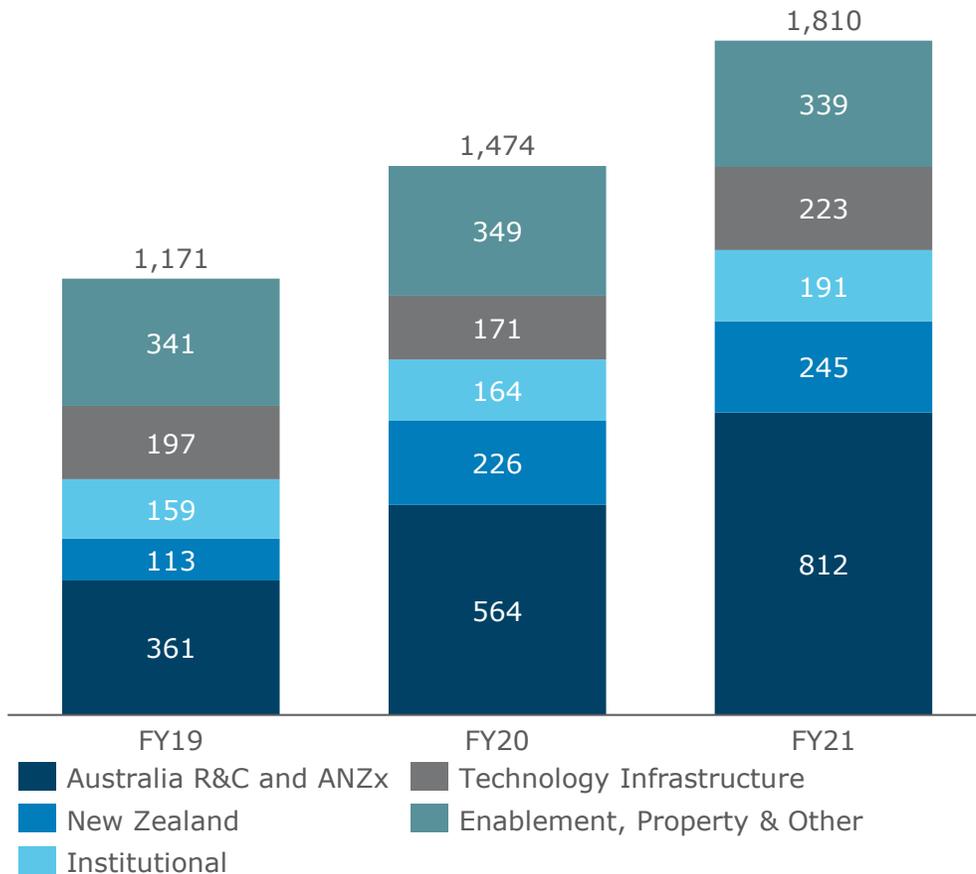
INVESTMENT SPEND

CONTINUING OPERATIONS

EXTRACT FROM FY21 RESULTS
PRESENTATION & INVESTOR
DISCUSSION PACK

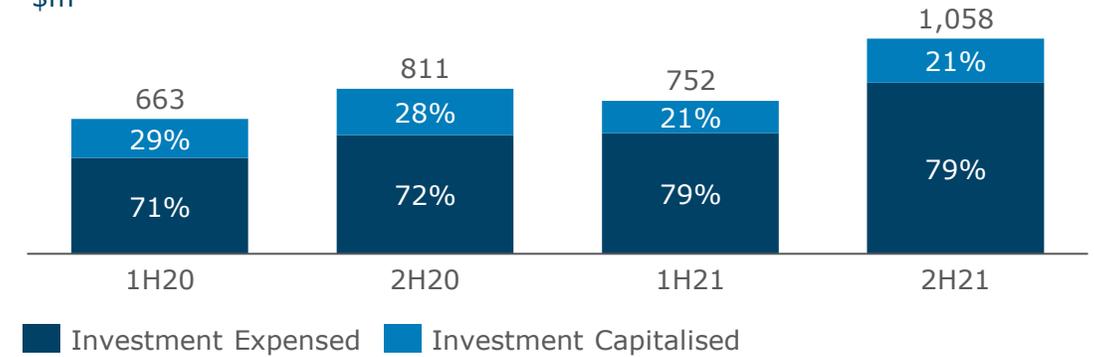
INVESTMENT SPEND¹

\$m



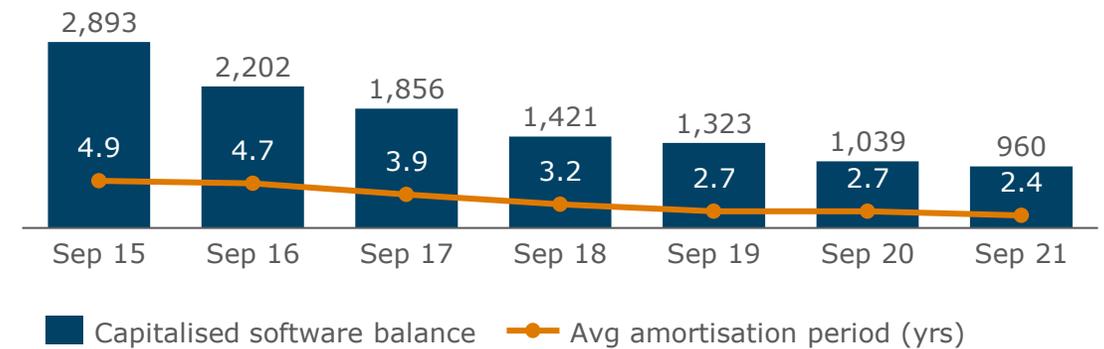
EXPENSED & CAPITALISED¹

\$m



CAPITALISED SOFTWARE

\$m



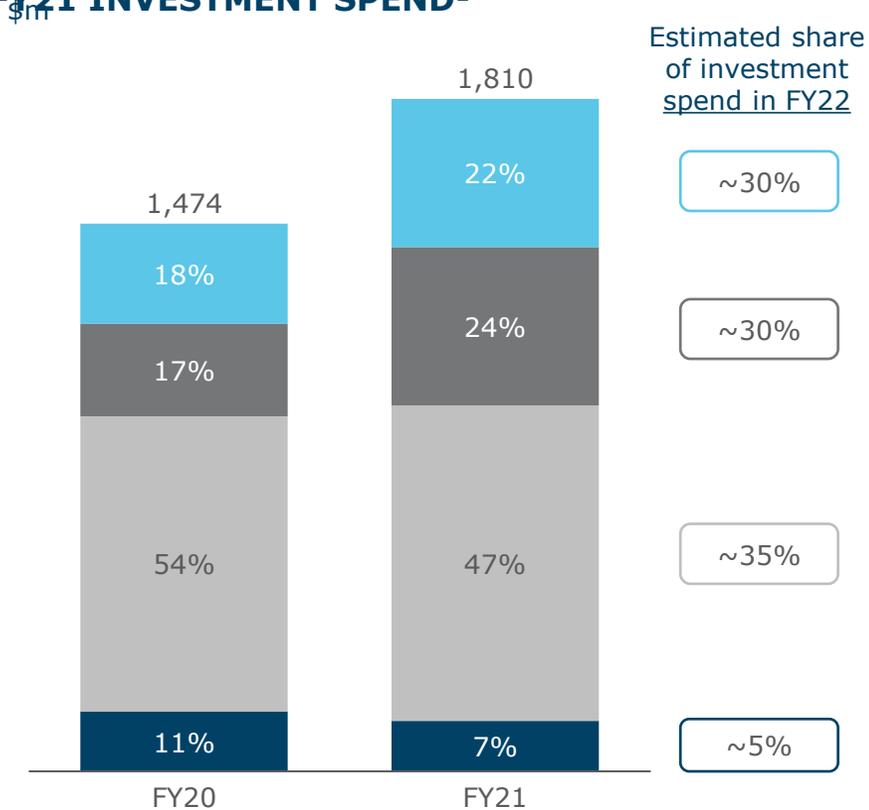
1. Prior periods restated to reflect current management classification between BAU and Investment Expensed

INVESTMENT SPEND – ALIGNED TO STRATEGIC PRIORITIES

EXTRACT FROM FY21 RESULTS
PRESENTATION & INVESTOR
DISCUSSION PACK

CONTINUING OPERATIONS

FY21 INVESTMENT SPEND¹



FY21 INVESTMENT SPEND BY CATEGORY (EXAMPLES)

<p>Growth</p> <ul style="list-style-type: none"> • ANZx • Sustainability • GoBiz • 1835i • Platforms 	<p>Productivity & Simplification</p> <ul style="list-style-type: none"> • Migration to Cloud • Digital customer experience • Banker experience • Customer authentication • Property rationalisation • Automation
<p>Asset Lifecycle Management</p> <ul style="list-style-type: none"> • Application upgrades • Capacity & storage • Release management 	<p>Regulatory, Compliance & Risk</p> <ul style="list-style-type: none"> • BS11 (RBNZ Outsourcing) • Benchmark Transition ('IBOR') • Home & business lending processes • Open Banking • Cyber security

- Asset Lifecycle Management
- Productivity & Simplification
- Regulatory, Compliance & Risk
- Growth

1. Prior periods restated to reflect current management classification between BAU and Investment Expensed

* This page may contain forward-looking statements or opinions. Please refer to ANZ's Disclaimer and Important Notice with respect to such statements on page 1

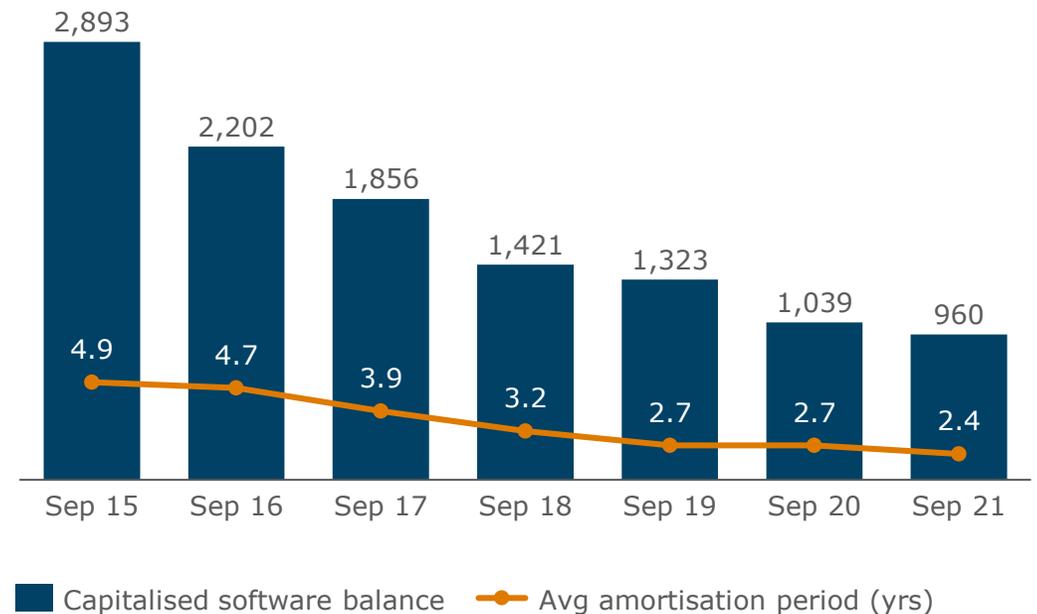
CAPITALISED SOFTWARE

Software capitalisation occurs when specified costs of internal software developments are recognised as having economic value that will extend into the future (i.e. will have future economic benefit). Where certain criteria are met, the cost of software development can be taken up as an asset to be amortised over its useful life. Internal policy changes implemented since FY16 have increased the monetary thresholds for capitalisation, resulting in the direct expensing of more project related costs.

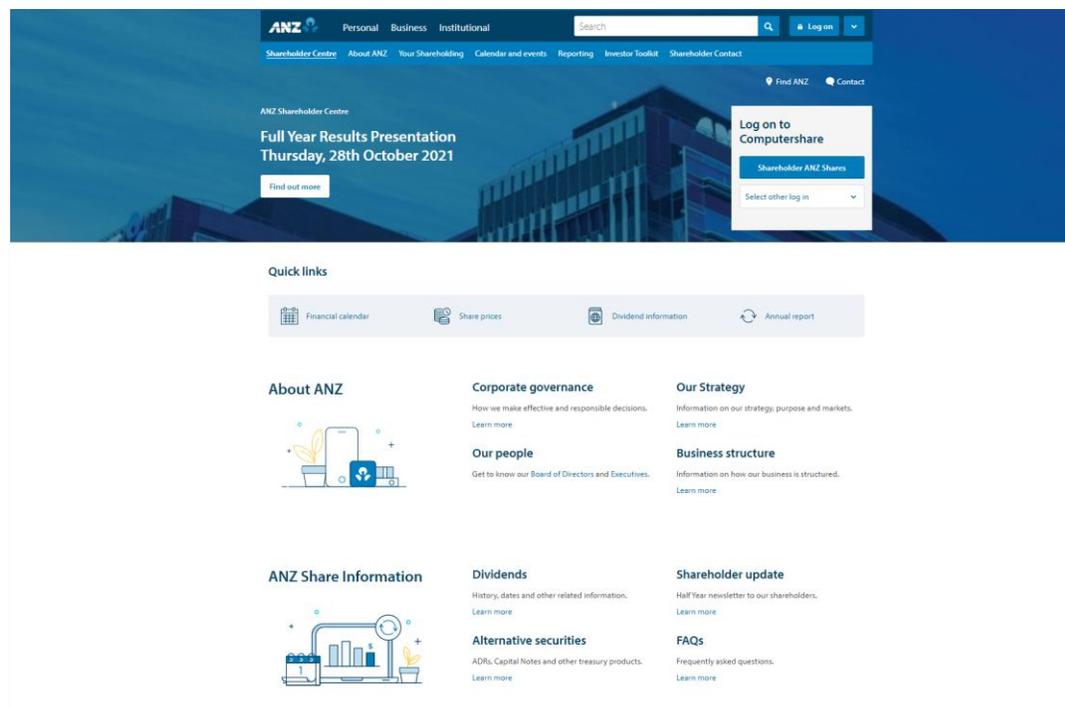
Note that during the March 2016 half, the Board resolved to amend the application of the Group's software capitalisation policy by increasing the threshold for capitalisation of software development costs to \$20 million, reflecting the increasingly shorter useful life of smaller items of software, and directly expensing more project related costs. Further policy changes were implemented in FY18 and FY20.

CAPITALISED SOFTWARE

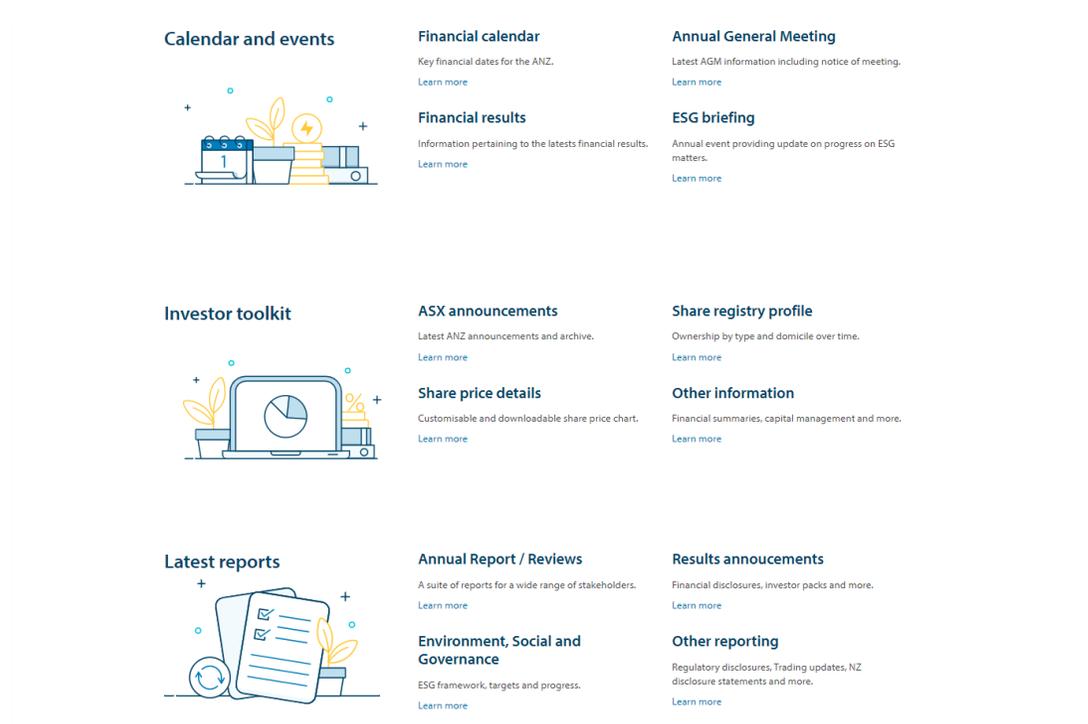
\$m



FURTHER INFORMATION



<https://www.anz.com/shareholder/centre/>



Equity Investors			Retail Investors	Debt Investors
<p>Jill Campbell Group General Manager Investor Relations +61 3 8654 7749 +61 412 047 448 jill.campbell@anz.com</p>	<p>Cameron Davis Executive Manager Investor Relations +61 3 8654 7716 +61 421 613 819 cameron.davis@anz.com</p>	<p>Harsh Vardhan Senior Manager Investor Relations +61 3 8655 0878 +61 466 848 027 harsh.vardhan@anz.com</p>	<p>Michelle Weerakoon Manager Shareholder Services & Events +61 3 8654 7682 +61 411 143 090 michelle.weerakoon@anz.com</p>	<p>Scott Gifford Head of Debt Investor Relations +61 3 8655 5683 +61 434 076 876 scott.gifford@anz.com</p>